
Introduction of the international quality management system:
OncoTHERM Group

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Objectives of the presentation:

- Show the basis of the permanent improvement of the efficacy of oncothermia combined with high quality and complete safety for the users and patients.
- Keeping up the trust of our users and potential customers.

Basic points:

- Oncotherm devices are prepared by teams consisting of highly qualified experts.
- This utilization of the German medical and constructive knowledge with the general European manufacturing culture based on the common requirements of the German and Austrian quality management systems.
- Oncotherm has designed a complete quality management system aligned with the research, medical knowledge, marketing, and services.
- Oncotherm operates in the name of its common German quality management systems based on the above-mentioned aspects.

- Our devices are distributed for over fifteen countries worldwide, using the German medical knowledge and practical expertise.
- Most medical feedbacks are coming from the smart German physicians from more than hundred oncothermia installations in the country. This is a great input for the research, design, and development as well as an important link in the manufacturing and controlling processes.

- Feedback from the service activity and the customer service is an integral part of the company’s progress. These pieces of information directly and permanently improve oncothermia. Oncotherm’s history is the result of precise development and excellent service.

- Oncotherm manufacturing facilities are organized according to the quality principles and production requirements.

- The oncothermia methods are in the focus of our marketing policy. The devices are assembling the latest medical technology, giving effective support in the hands of the medical staff for fighting in the war against cancer. This marketing strategy requires integration and tight cooperation with research, design, and development departments by interdisciplinary approaches of modern medical and technical knowledge.

Oncothermia marketing and manufacturing arms are working like an integrative unit that makes us strong and effective on the market.

Our quality management systems are complying with the highest European medical standards. The production process of the devices has ISO 9001:2008 medical standard and it is approved by “TÜV Süd Produkt Service GmbH (Munich, Germany),” who also certifies our products according to the European Medical Device Directive (Medical CE-mark).

The business processes have also the highest standard (EC0001) granted by the TÜV Süd Management Service GmbH (Munich, Germany), valuing the standardized available processes to satisfy oncothermia users and potential customers.

TÜV Süd is the largest notified body for medical devices in EU, justifies the operation of our quality management systems and keeps it well-controlled to fulfill every necessary European requirements.

Integrity:

We don’t sell only a device but an Oncothermia System which consists of Oncotherm Device and Oncotherm Method.

Full process is controlled by unified overall leadership and unified overall quality system.

Conclusion:

Oncothermia is a marketing method which is in synergy with the devices and jointly presented on the market as a system. There is more than 20 years hard work, experience, and knowledge behind the Oncothermia System which certifies that this system has stood the test of time.